

## Provider Contact Information

### Maricopa County

#### Employee Benefits Division

Maricopa County Administration Building  
301 W. Jefferson St., Suite 3200  
Phoenix, Arizona 85003-2143

Phone: (602) 506-1010  
Fax: (602) 506-2354  
<https://mymc.maricopa.gov/1138>  
[BenefitsService@mail.maricopa.gov](mailto:BenefitsService@mail.maricopa.gov)

### Wellness Works

Phone: (602) 506-1010  
Fax: (602) 506-2354

## Medical Plans

### Cigna

#### Group #3205496

Customer Service (800) 244-6224  
24-Hour Health  
Information Line (800) 564-8982  
Your Health First (855) 246-1873  
Healthy Pregnancies,  
Healthy Babies (800) 615-2906  
Healthy Rewards (800) 870-3470  
Telehealth  
[AmwellforCigna.com](http://AmwellforCigna.com) (855) 667-9722  
[MDliveforCigna.com](http://MDliveforCigna.com) (888) 726-3171  
[www.mycigna.com](http://www.mycigna.com)  
[www.cigna.com](http://www.cigna.com)

### HSA Bank

(800) 244-6224 8 am to 8 pm EST, M-F

### UnitedHealthcare

#### Group #901632

Customer Service (888) 876-7098  
Healthy Pregnancy Program (888) 246-7389  
myNurseline (855) 466-7886  
Telehealth  
[Amwell.com](http://Amwell.com) (855) 818-3637  
[doctorondemand.com](http://doctorondemand.com) (800) 337-6196

[www.myuhc.com](http://www.myuhc.com)

### Optum Bank

(800) 791-9361 8 am to 8 pm EST, M-F

## Prescription Plans

### Cigna HDHP Prescription Plan

(Cigna HDHP with HSA)

#### Group #3205496

Customer Service (800) 244-6224  
Home Delivery (800) 285-4812  
[www.mycigna.com](http://www.mycigna.com)

### OptumRx Coinsurance Prescription Plan

(Cigna HMO, and UnitedHealthcare PPO)

#### Group #512229

Member Services (866) 312-1597  
Prior Authorization (877) 665-6609  
Briova Rx Specialty Pharmacy (800) 791-1040  
Medication Therapy Mgt. (866) 352-5310  
[www.optumrx.com](http://www.optumrx.com)

### OptumRx HDHP Prescription Plan

(UnitedHealthcare HDHP with HSA)

#### Group #901632

Member Services (888) 876-7098  
Briova Rx Specialty Pharmacy (800) 791-1040  
[www.myuhc.com](http://www.myuhc.com)

## On-Site Pharmacy/ Convenience Care Clinic

Premise Health Care Center (480) 347-4791  
Walgreens Onsite Pharmacy (602) 283-9925

## Employee Assistance Program (EAP)

### Magellan Health Services

#### Group #N/A

(888) 213-5125

[www.magellanhealth.com/member](http://www.magellanhealth.com/member)

## Behavioral Health

### Magellan Health Services

#### Group #N/A

(888) 213-5125

[www.magellanhealth.com/member](http://www.magellanhealth.com/member)

### Cigna Behavioral Health

(Cigna HDHP with HSA only)

#### Group #3205496

(800) 274-7603 [www.mycigna.com](http://www.mycigna.com)

### United Behavioral Health

(UnitedHealthcare HDHP with HSA only)

#### Group #901632

(888) 876-7098 [www.myuhc.com](http://www.myuhc.com)

## Vision

### Eye Med

#### Group #1004141

(866) 724-0782 [www.eyemed.com](http://www.eyemed.com)

## Dental

### Cigna Pre-Paid Dental (DHMO)

#### Group #2465354

(800) 244-6224 [www.cigna.com](http://www.cigna.com)

### Cigna Dental | Group #2465354

(888) 336-8258 [www.cigna.com](http://www.cigna.com)

### Delta Dental | Group #4500

(602) 938-3131 or (800) 352-6132

[www.deltadentalaz.com](http://www.deltadentalaz.com)

## Life Insurance

### Securian

#### Group #70334 (Life Insurance)

#### Group #70335 (AD & D)

General Plan Information (866) 293-6047  
Claims (888) 658-0193  
Medical Underwriting (800) 872-2214  
Continuation (866) 365-2374

## Short-Term Disability

### Sedgwick Group #435000

(800) 599-7797 <https://www.claimlookup.com>

## Long-Term Disability

### Broadspire

(through the Arizona State Retirement System)  
(877) 232-0596 [www.azasrs.gov](http://www.azasrs.gov)

## Retirement

### Arizona State Retirement System

Phoenix (602) 240-2000  
Outside Phoenix (800) 621-3778  
[www.azasrs.gov](http://www.azasrs.gov)

### Public Safety Retirement System

(602) 255-5575 [www.psprs.com](http://www.psprs.com)

### Nationwide Retirement Solutions

#### Deferred Compensation

(602) 266-2733 (800) 598-4457  
[www.maricopadc.com](http://www.maricopadc.com)

## Pet Insurance

### Pet Benefit Solutions

(800) 891-2565  
<https://www.petbenefits.com/land/MaricopaCounty>

## Other

### Flexible Spending Accounts

#### Discovery Benefits

M-F, 4 am-7 pm MST  
(866) 451-3399

[www.discoverybenefits.com](http://www.discoverybenefits.com)

### Maricopa County Dependent

#### Verification Service Center

(866) 229-8292 M-F, 5 am-5 pm MST  
PO Box 310552  
Des Moines, IA. 50305-0552  
[benefits.maricopa.gov](http://benefits.maricopa.gov)

### COBRA Administrator

Enrollment forms and ongoing payments

(866) 229-8292

M-F, 5 am-5 pm MST

P.O. Box 310512

Des Moines, IA 50331-0512

[benefits.maricopa.gov](http://benefits.maricopa.gov)

### Verification Administration

(866) 229-8292 M-F, 5 am-5 pm MST  
[benefits.maricopa.gov](http://benefits.maricopa.gov)

### Hyatt Legal Plan

Plan 150 / Group #0518  
(800) 821-6400 <http://info.legalplans.com>  
(Access Code - 1500518)

### StayWell

(877) 678-8926 [maricopa.staywell.com](http://maricopa.staywell.com)